

## Quality Policy Statement

**Management and staff of OCF are dedicated to the principles of continual improvements in quality and efficiency.**

Our principal aim is to provide clients with IT solutions that will add value to their business. This is achieved by using innovative technology, highly skilled staff, and project management processes. To ensure that our clients receive the highest standard of service and the best technology, we work hard at our partnerships with other IT vendors.

The establishment of a Quality Management System was therefore the foundation to establish a company culture centred upon continuous quality improvement.

Our Quality Management System is based on the requirements of BS EN ISO 9001. The system has been developed to enable full integration of client, in house and any 3<sup>rd</sup> party specific requirements. These again form the basis for deepening the quality system to prevent quality defects or potential quality defects at the earliest stage possible. This in turn improves the overall efficiency of our organisation and assists in the compliance with our quality objectives and ensures that our services will meet the needs of our client, and provide overall satisfaction regarding quality, reliability and service delivery.

The OCF Management Team will formulate quality objectives on an annual basis, during management reviews and will ensure the routine monitoring, measurement, and achievement of set objectives.



Signed:

Russell Slack  
Managing Director  
OCF Limited

Date: 1<sup>st</sup> January 2022

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